

# Eurasian Academic Libraries Training

1 - 5 December 2025

Nazarbayev University Library

*Theme: From support to strategy: Empower librarians of today to be leader of tomorrow*

## Program

### Monday, 1 December

THEME: Teaching & Learning: Trends and Upskilling

9:00 - 9:20	Welcome Remarks	Tolkyn Jangulova Acting library director
9:20- 10:00	Partnership Model of Liaison Librarianship	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library <b>Venera Niyazbayeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library
10:00-10:45	Teach the Trainer: Introduction to Database Training. Discussion: Unpacking Teaching and Training skills	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library
10:45 - 11:00	<i>Coffee break</i>	
11:00-11:45	Reimaging Library Guidance through Libguides	<b>Venera Niyazbayeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library
11:45-12:45	Workshop 1. Prompt Engineering	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library
11:45-12:45	Workshop 2. From Keywords to Concept Mapping: Visualising Thinking and Knowledge	<b>Venera Niyazbayeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library
12:45 - 13:45	<i>Lunch (to be paid by participant)</i>	
13:45-15:00	Designed to Impress. How Construction Challenges Impact Library Operations	<b>Yelizaveta Kamilova</b> , Head, Research Support Office, NU Library, <b>Zhuldyz Orazymbetova</b> , Head, Patron Services Office, NU Library
15:00 - 15:40	Unconference. IFLA WLIC Insights	
15:40 - 16:15	Library Tour	
16:15 - 17:00	NU Campus Tour	

Tuesday, 2 December

THEME: Research Support in the Library

9.00-11.00	Research Needs Assessment: How Librarians Identify and Address Academic Community Needs	<b>Lazzat Arystanova</b> , Senior Manager, Research Support Office, NU Library
11.00-11.15	<i>Coffee break</i>	
11.15-12.30	Experience in Providing Information Support Services for Scientists' Research	<b>Ainash Yeleussizova</b> , Manager, Research Support Office, NU Library <b>Yelizaveta Kamilova</b> , Head, Research Support Office, NU Library
12.30-13.30	<i>Lunch (to be paid by participant)</i>	
13.30 - 14.30	Electronic Document Delivery, Open Access Databases, Review of Requests from the NU Academic Community	<b>Ainash Yeleussizova</b> , Manager, Research Support Office, NU Library
14.30-15.10	Transformative Agreements: NU Experience	<b>Lazzat Arystanova</b> , Senior Manager, Research Support Office, NU Library
15.10-15.20	<i>Networking</i>	
15.20-16.30	Open Access Archives (Repository) Rules and Procedures, Repository Changes (Structure, Version Updates), Pure, ProQuest	<b>Yelizaveta Kamilova</b> , Head, Research Support Office, NU Library
16.30-17.00	Q&A	Research Support Office, NU Library
17.00-17.45	Effective interview skills	

## Wednesday, 3 December

*Theme: Engagement strategies and improving library performance*

9:00 - 9:45	Effective Management of Library Spaces to Improve Service Quality	<b>Alexandr Andryukov</b> , Senior Manager, Patron Services Office, NU Library
9:45 - 10:30	Library Involvement in the Implementation of the University's Strategic Activities	<b>Assel Bekturganova</b> , Manager, Patron Services Office, NU Library
10:30 - 11:00	<i>Coffee break</i>	
11:00 - 11:30	Planning and Organizing Library Content: Website, Email Campaigns, Social Media	<b>Madina Abdykaimova</b> , Senior Manager, Patron Services Office, NU Library
11:30 - 12:30	How to Ethically Speak and Write About People with Disabilities in a Professional Context?	<b>Ziyat Abdykaimov</b> , Expert Manager, Patron Services Office NU Library
12:30 - 13:30	<i>Lunch (to be paid by participant)</i>	
13:30 - 14:15	Reading Promotion at NU	<b>Aislu Nurpeissova</b> , Senior Manager, Patron Services Office, NU Library
14:15 - 15:00	Book Launch in the Library as a Tool for Promoting the Results of the University's Research and Academic Activities	<b>Gulnur Ussenova</b> , Senior Manager, Patron Services Office NU Library
15:00 - 15:15	<i>Networking</i>	
15:15 - 17:00	Library Patrons' Satisfaction Survey as a mean of Improving Library Services: Workshop	<b>Aigerim Akparova</b> , Expert Manager, Patron Services Office NU Library <b>Anara Mendygaliyeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library

Thursday, 4 December

THEME: Library and Technology

9:00 - 10:00	TechBreakfast. Library + Technology: Improving the Service or Actually Empowering Users?	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library
10:00 - 10:45	AI Literacy: What and How to Teach Students?	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library
10:45 - 11:45	Traditional Literature Search & AI-enhanced Search Engines: Comparative Analysis	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library <b>Venera Niyazbayeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library
11:45 - 12:30	Ethics in AI Use: The Library's Role in Supporting Academic Integrity in the AI Era	<b>Venera Niyazbayeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library
12:30 - 13:30	<i>Lunch (to be paid by participant)</i>	
13:30 - 14:15	The Prospects and Challenges in Classification and Cataloguing	<b>Gulzhan Baidussenova</b> , Cataloguing Librarian, Office of Fund Account & Cataloguing NU Library <b>Zeinegul Shapolayeva</b> , Cataloguing Librarian, Office of Fund Account & Cataloguing NU Library
14:15-15:15	Workshop 1. Elicit	<b>Venera Niyazbayeva</b> , Teaching and Learning Librarian, Teaching and Learning Support Office, NU Library
14:15-15:15	Workshop 2. ParseHub	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library
15:30-15.45	<i>Networking</i>	
15:30-17:00	Workshop. Information Reports in the Library Practice: Workshop	<b>Zhuldyz Orazymbetova</b> , Head, Patron Services Office, NU Library

Friday, 5 December

THEME: Databases and eResources in the Academic Library

9:00 - 10:30	Navigating the Digital Library: E-Resources Management, Licensing, and Collection Development	<b>Balaussa Bilalova</b> , Electronic Resources Manager, ERM Office, NU Library
10:30 - 10:45	<i>Coffee break</i>	
10:45 - 11:30	Optimising Library Collections: Leveraging Usage Statistics, User Behavior, and Cost Analysis	<b>Zaure Bekentayeva</b> , Electronic Resources Manager, ERM Office, NU Library
11:30 - 12:15	Implementing EBLIP into Everyday Library Operations: Cases, Barriers, and Strategies	<b>Darya Zvonareva</b> , Teaching and Learning Support Office, NU Library
12:15 - 13:15	<i>Lunch (to be paid by participant)</i>	
13:415 - 14:00	Closing remarks. Certificates. Group photo	